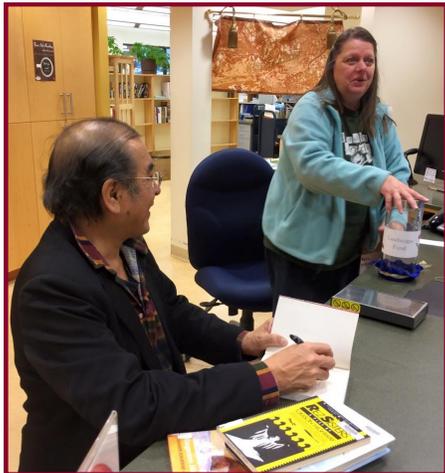


CRANBROOK PUBLIC LIBRARY



2014 ANNUAL REPORT TO OUR COMMUNITY



Message from the Library Board Chair

2014 was a year of change for our library. With our strategic plan in hand we sought the help of a change management consultant to help us prepare for an ever changing library climate. We are confident that we will be well prepared, and flexible enough to meet the needs of the community as they change and evolve.

Two of our former board members, Keith Powell, and Elaine Karras were recognized on a provincial level by the British Columbia Library Trustee Association (BCLTA), for their service and dedication to the Library . Only five of these awards were presented province-wide in 2014.

Our washroom renovations were completed on time and under budget. These much needed upgrades are helping us reach our goal of becoming a place where our community feels welcomed and comfortable.

eBook lending, and digital services are continuing to increase at an unprecedented rate. In response to this trend we are continuing to invest in our online databases and resources. We are also educating our staff, and community on how to use these resources to their advantage.

Our Library must continue to grow and change just as fast as our world does. This past year we have laid the groundwork to facilitate the changes needed to do just that. We will continue to push ourselves to explore new technology, and meet the needs of our community. That is one thing I hope will never change.

Tasy Strouzas

Connecting

With Programs & Services

People know that the library is the place to go when they need a good book to read, a film to watch, join the annual Summer Reading Club, have a burning question that needs an answer, or participate in one of the hundreds of programs for all ages offered throughout the year. In 2014, the Cranbrook Public Library added new programs and services to engage with people in our community:

Cake Pans

If you have a birthday party or special event coming up, you can now borrow cakes pans just like you would a book. Pick from over 40 different forms—borrow, use, clean and return—it's that simple.

Knitting Club

Once a week a dedicated group of knitters meets in the Atrium to knit, swap ideas and techniques, and just spend time together.



Proctoring Exams

People taking online or correspondence courses can set up a time to write their exams under the supervision of a librarian.

Washroom Renovation

The new and improved public washrooms, built by the City of Cranbrook's Public Works department, opened in June 2014.

VISION

The Cranbrook Public Library is the dynamic centre of our community, welcoming everyone, inspiring creativity & enhancing quality of life.

MISSION

The Cranbrook Public Library reaches out to support the needs and aspirations of everyone in our community by promoting literacy and providing access to the world's information, ideas and culture through a diverse range of services in a welcoming, respectful environment.

Connecting

By Technology

With access to ebooks, downloadable audiobooks, digital magazines, Ancestry.ca, Consumer Reports Online and much more, the Cranbrook Public Library's website is virtual branch people can access at anytime from anywhere in the world where they have an Internet connection and their library account number.

Airport Kiosk

Travellers can download an ebook, research travel destinations, check their email, or even just browse the Internet from the Library computer kiosk while they wait for their flight.

Bibliocommons

As well as searching for books and videos, the Library's new catalogue makes it easier for users to keep track of their account, post reviews, share book lists and find out what fellow bibliophiles recommend.

Wireless Access

The Library's wi-fi network got upgraded and expanded to provide coverage throughout the building and into the Manual Training School Meeting & Small Conference Centre.

Facebook

This provides up to the minute information about current happenings and upcoming events at the Library, as well as fascinating tidbits of literary and library news from around the world. And, just like in the Library, staff will answer any questions people may have.



FAST FACTS

Items in Collection	70,519
Items Borrowed	173,302
Items Used In-House	26,774
Interlibrary Loans??	2,030
eBooks & Audiobooks Downloaded	13,800
Database Usage	33,841
Questions Answered	12,358

Connecting

To the Future

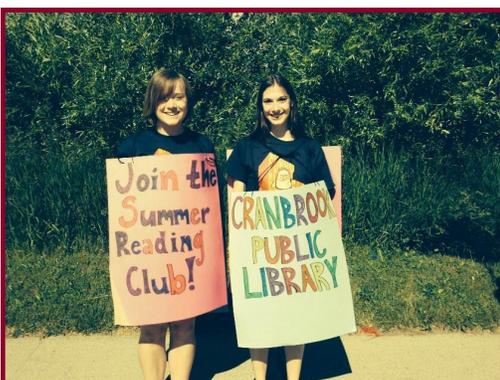
The times are changing and so the Cranbrook Public Library is planning for the future to ensure it remains a vibrant and vital part of our community.

Endowment Fund

Sometimes an opportunity arises to offer a new program or service that will provide either a short or long-term benefit to our community. The Library Board decided to work with the Cranbrook & District Community Foundation to establish a designated endowment fund that will in the future act as a source of innovation capital so that the Library can take advantage of these opportunities.

Transforming How the Library Works

The role of libraries is shifting dramatically with the integration of mobile technology into every aspect of peoples' lives. In addition to continuing to provide access to information in a variety of formats—from print to electronic—there is a greater demand to give people opportunities to get together to share, create and explore ideas. This requires a new approach to how the Cranbrook Public Library operates.



The Library Board and staff are working together to develop a collaborative workplace model that puts consideration of people's needs and desires for how they access information at the centre of program and service development.

In this way the Library will ensure that it continues to provide the best library service possible.

FAST FACTS

Programs Held	377
Program Attendance	6,735
Catalogue Searches	55,676
Computer Access*	17,265
Active Members	9,124
In-Person Visits	131,973
Days Open	340
Hours Open	3,373

* not including wi-fi

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BOARD OF TRUSTEES

Tasy Strouzas	<i>Chair</i>
David Clark	<i>Vice-chair</i>
Jim Conley	<i>Member at large</i>
Angus Davis	<i>City Council rep.</i>
Ann McLachlan	<i>Member at large</i>
Denine Milner	<i>Member at large</i>
Jim Shepherd	<i>Member at large</i>
Fred Stevens	<i>RDEK Area C rep.</i>
June Vandenberg	<i>RDEK Area C rep.</i>



Through the Library Team

STAFF

Circulation

Deborah Downie, Susan Grieve, Gordon Jackson, Heather King, Margaret Klima, Darrel Mikulcik, Lori Stadel, Michele Wilson

Programming & Information

Kelly Barbeau, Ryan Diotte, Shellie Hollister, Jenna Madsen, Deanne Perreault, Cari-Lynn Postnikoff, Mike Selby, Nicola Sinhart

Shelving & Processing

Eila Miller, Eden Miller, Jamie Prosser, Audrey Scharein, Eve Sperling

Technical & Administration

Ursula Brigl (chief librarian), Cindy Friesen, Gloria Margison

VITALS

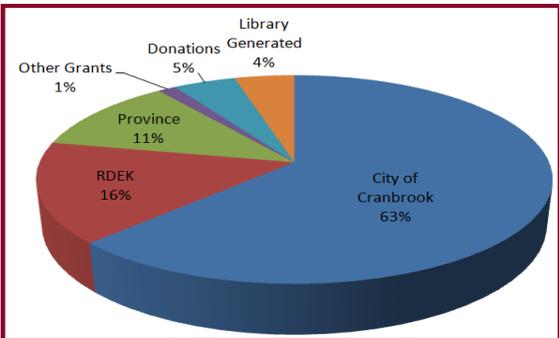
Established 1925
 Location 1212 2nd St. N.
 Cranbrook, BC
 Phone 250 426 4063
 Web

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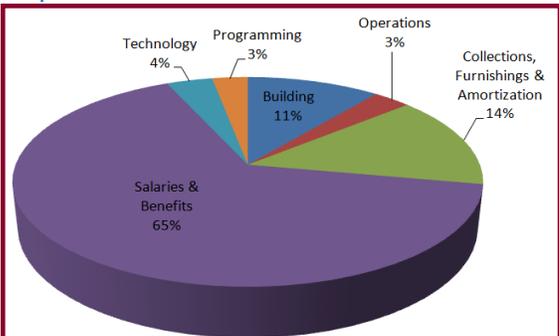
Connecting

SUMMARY OF REVENUE & EXPENDITURES

Revenue



Expenses



For full details, see the audited financial statements on the Library's website.

To Our Supporters

FUNDERS & DONORS

Core Funders

City of Cranbrook, RDEK Area C, Government of British Columbia

Grant Funders

BC Courthouse Library, Columbia Basin Alliance for Literacy, Columbia Basin Trust, Community Connections, Government of Canada, Kootenay Library Federation

Donors

Friends of the Library
 Chevron Canada
 Cranbrook Lions Club
 Retired Teachers' Association
 TD Bank Canada

J. Argue, D. Brown, S. Molnar, S. Moore, D. Ohs, L. Pierce & G. Will

Plus anonymous donors

